

# **Soulshine Boutique and Healing Sanctuary, Inc.**

## **Online Purchase Terms**

### **Orders**

All items must be paid for in full at time of purchase. All orders are subject to these Online Purchase Terms, Company's Website Terms and Conditions and Company's Privacy Policy. There are no refunds, cancellations or exchanges, **all sales are final.**

Please make sure to read our full policies before shopping. Soulshine Boutique and Healing Sanctuary, Inc. **is not responsible for the loss or damage of items/packages.** Once they are in the possession of USPS, UPS or any shipping company we use, we no longer have any control or responsibility. You must contact the shipping company if items arrive damaged. Items are one of a kind and cannot be replaced. Crystals are formed by nature and have natural cracks, crevices, colorations etc. Some are incredibly soft and may have slight shedding during shipments unfortunately. **If there are issues with your order, you must EMAIL within 3 days of the DELIVERY DATE.**

### **Business Hours**

Our business hours are 11:00 a.m. – 3:00 p.m. Central Standard Time. If you reach our voicemail, please leave a message and we will promptly reply.

### **Shipping**

All orders generally ship within five (5) business days, unless otherwise noted in the product listing. Custom items will be shipped within two-three (2-3) weeks after purchase date. All items are shipped via USPS, UPS, or other common carrier. Company is not responsible for any lost or damaged orders; ownership is transferred at the time of shipment in Highland Park, IL or, if it is a digital product, when made available to the customer. All domestic shipments are made via USPS, and may be tracked with a location once shipped.

### **Payment Options**

Terms of payment are within Company's sole discretion, and unless otherwise agreed to by Company, payment must be received prior to Company's acceptance of an order.

Payments for products may be made by credit card, or some other pre-arranged payment method, unless credit terms have been agreed to by Company. Orders are not binding on Company until accepted by Company.

## **General Terms**

We may revise and discontinue products at any time. We reserve the right to limit order quantity at any time without notice. Prices and promotions are subject to change without notice.

By placing an order with Company, you agree that you are buying Company's products for your own use, only, and not for resale.